

Helen Purcell

Policies and Procedures

Department: ALL

Subject: COVID-19 Inside Visitation Policy

Date: 10/9/2020

Revised: 2/24/2021

Policy Effective Date: 10/12/2020

Revised Effective Date: 3/8/2021

COVID-19 Inside Visitation Policy

It is the policy of the Helen Purcell Home to strive to minimize and/or prevent the spread of the Coronavirus (COVID-19) through our facility, while letting family and friends visit their loved ones. Helen Purcell is following the policies of the Ohio Department of Health, and the recommendations of the Muskingum County Department of Health, the Center for Disease Control, and our Medical Director as they relate to Residential Care Facilities.

The following procedures are to be followed:

1. Inside visits will start 3/8/2021 for those residents that are 4 weeks after receiving second vaccine.
2. All visits must be scheduled through Life Enrichment. Please contact Donna Nash, Life Enrichment Director at 740-453-1745 ext. 103. A minimum of 24 hours' notice must be given to visit.
3. Visitation will be between the time of 9 a.m. and 4:30 p.m. with the last visit ending at 4:30 pm. Visitations may be scheduled for up to a 30-minute time period and will be dependent upon staff available to perform the required monitoring of the visit.
4. Visitation days will be Tuesday, Wednesday, Friday, and the 2nd & 4th Saturday each month.
5. No more than two visitors at one visit. All persons visiting must be 18 years old or older.
6. All visitors will call 740-624-5550 to complete screening questions when arriving at the facility. Once screening is completed staff will ask visitors to report to the Portico entrance on north side of building and have temperature taken prior to entering the facility.

*****THIS POLICY IS SUBJECT TO CHANGE*****

Visitors will be screened for the following symptoms:

- Fever 100.4 or greater (Fever can be measured or subjective)
- Cough worsening from baseline or new
- Shortness of breath worsening from baseline or new
- Chills/Shaking or new
- Sore throat worsening from baseline or new
- Muscle aches/headache
- Loss of taste or smell
- Nausea/Vomiting, Diarrhea
- Congestion/runny nose

At any time, any of the above symptoms are present visitation will be rescheduled.

7. Visitations will take place for ALL residents in the exercise room on the north side of our building. Visitors will enter the building using the Yale Avenue entrance.
8. Visitations will be suspended at any time that Muskingum County moves to red under the ODH guidelines and under the advice of our Medical Director. Closed window visits would continue weather permitting.
9. All visitations would be suspended at any time that Muskingum county would move to purple under the ODH guidelines and under the advice of our Medical Director.
10. All visits will be suspended at any time that a Resident or Staff member at Helen Purcell has been diagnosed or is probable for COVID-19.
11. Contact logs of all visitors will be maintained according to state, federal retention requirements, to facilitate contact tracing.
12. Both residents and visitors will wear a surgical mask supplied by Helen Purcell prior to and for the duration of the visit.
13. Visitors and resident must maintain at least 6 feet between themselves and the resident at all times during the visit.
14. If a resident is unable to wear a face covering, such as a Memory Care resident, increasing the social distance between resident and visitor will take place.
15. Residents and visitors shall be escorted to/from visitation area by a staff member and should remain in the visit area for the duration of their visit.
16. When scheduling an appointment all visitors will be asked if they have travelled to a high-risk/hot spot region with a surge of COVID-19 cases within the last 14 days to areas where COVID-19 cases have surged or worked in another health care setting that has confirmed COVID-19 cases (this may change as COVID spreads in the community). If YES, based on possible exposure the visit may not be permitted, or a Closed Window Visit may be scheduled. No visits will be scheduled if visitor has travelled to/from any state listed under the travel advisory put in place by the Governor (the list of states is subject to change) in the last 14 days that requires all such persons to self-quarantine for 14 days.
17. A resident who is COVID-19 positive or suspected of COVID-19 and who is in quarantine may not participate in visitation, except for end-of-life situations and with appropriate PPE. End of life visitation will still be permitted. See COVID -19 End of Life Policy (103).
18. Compassionate Care Visits are separate from Inside Visitations. See COVID -19 Compassionate Care Policy (106).

*****THIS POLICY IS SUBJECT TO CHANGE*****

19. All visitors will be asked to use hand sanitizing station before and after the visit. All residents will sanitize their hands prior to building re-entry.
20. Surfaces in the visitation area will be sanitized according to CDC guidelines between visits. This includes seating, tabletops, restroom and any other surfaces likely to be touched during the visit.
21. No food/beverage or tobacco shall be permitted during visitation. All items brought from home for a resident will need to be taken to the Main Entrance (Olive Street Entrance) and staff will deliver per Helen Purcell protocols.
22. Failure to comply with these policies could result in future visitation requests being disallowed for the non-compliant individuals.
23. A restroom will be available during inside visitation, the restroom will be located in exercise room.

*****THIS POLICY IS SUBJECT TO CHANGE*****

**Helen Purcell
Policies and Procedures**

Department: ALL

Subject: COVID-19 Compassionate Care Policy

Date: 10/9/2020

Policy Effective Date: 10/12/2020

COVID-19 Compassionate Care Policy

It is the policy of the Helen Purcell Home to strive to minimize and/or prevent the spread of the Coronavirus (COVID-19) through our facility, while letting family and friends visit their loved ones. Helen Purcell is following the policies of the Ohio Department of Health, and the recommendations of the Muskingum County Department of Health, the Center for Disease Control, and our Medical Director as they relate to Residential Care Facilities.

While end-of-life situations have been used as examples of compassionate care situations, the term “compassionate care situations” does not exclusively refer to end-of-life situations.

Examples of other types of compassionate care situations include, but are not limited to:

- A resident, who was living with their family before recently being admitted to the facility, is struggling with the change in environment and lack of physical family support.
- A resident who is grieving after a friend or family member recently passed away.
- A resident who needs cueing and encouragement with eating or drinking, previously provided by family and/or caregiver(s), is experiencing weight loss or dehydration.
- A resident, who used to talk and interact with others, is experiencing emotional distress, seldom speaking, or crying more frequently (when the resident had rarely cried in the past).

Allowing a visit in these situations would be consistent with the intent of, “compassionate care situations.” Also, in addition to family members, compassionate care visits can be conducted by any individual that can meet the resident’s needs, such as clergy or lay persons offering religious and spiritual support. Furthermore, the above list is not an exhaustive list as there may be other compassionate care situations not included.

The following procedures are to be followed:

1. Compassionate Care Visits will be recommended by nursing staff with the Director of Resident Health and Medical Director’s oversight.

2. All visits must be scheduled through Life Enrichment. Please contact Donna Nash, Life Enrichment Director at 740-453-1745 ext. 103. A minimum of 24 hours' notice must be given to visit.
3. Compassionate Care Visits shall not be conducted on a routine basis, nor shall these visits be used to substitute regular routine visits.
4. No more than two visitors at one visit. Visitations may be scheduled for up to a 30-minute time period and will be dependent upon staff available to perform the required monitoring of the visit. All persons visiting must be 18 years old or older.
5. Compassionate Care Visits shall only be conducted in COVID free areas of the facility.
6. All visitors will be screened, and temperature taken upon arrival.
7. Visitors and resident must maintain at least 6 feet between themselves and the resident at all times during the visit.
8. If a visitor has symptoms or has tested positive for COVID-19, the visit will be rescheduled.
9. If a visitor is visiting a resident that is COVID-19 positive the visitor would be required to wear the following Personal Protective Equipment:
 - N-95 face mask
 - Gown
 - Gloves
 - Face shield
10. Visitors would be limited to children and resident's spouse (if applicable) on COVID-19 positive residents.

Helen Purcell
Policies and Procedures

Department: ALL

Subject: COVID-19 Outside Visitation Policy

Date: 5/29/2020

Revised: 11/17/2020

Policy Effective Date: **Immediately**

COVID-19 Outside Visitation Policy

It is the policy of the Helen Purcell Home to strive to minimize and/or prevent the spread of the Coronavirus (COVID-19) through our facility, while letting family and friends visit their loved ones. Helen Purcell is following the policies of the Ohio Department of Health, and the recommendations of the Muskingum County Department of Health, the Center for Disease Control, and our Medical Director as they relate to Residential Care Facilities.

The following procedures are to be followed:

1. All visits must be scheduled through Life Enrichment. Please contact Donna Nash, Life Enrichment Director at 740-453-1745 ext. 103. A minimum of 24 hours' notice must be given to visit.
2. Visitation will be between the time of 9 a.m. and 5:30 p.m. with the last visit ending at 5:20 pm. Visitations may be scheduled for up to a 60-minute time period, but the length of time will be dependent upon the available time slots and staff available to perform the required monitoring of the visit.
4. Visitation days will be Tuesday, Wednesday, Friday, and the 2nd & 4th Saturday each month.
5. Visit appointments will be scheduled according to availability. Appointments may be limited if necessary, to assure all residents have an opportunity for visitors.
6. No more than three visitors at one visit. All persons visiting must be 12 years old or older.
7. Both residents and visitors will wear a surgical mask or cloth face covering prior to and for the duration of the visit. Visitors are required to supply their own face coverings.
8. Visitors will not be permitted a visit without a face mask or face covering.
9. Visitors and resident must maintain at least 6 feet between themselves and the resident at all times during the visit.

10. If a resident is unable to wear a face covering, such as a Memory Care resident, increasing the social distance between resident and visitor will take place.
11. Visitors should arrive promptly and remain in their car if early until appointed time and respect visit time limits.
12. Residents and visitors should remain in the visit area for the duration of their visit.
13. All visitors will be screened, and temperature taken upon arrival. If a visitor has symptoms or has tested positive for COVID-19, the visit will be rescheduled.
14. All visitors will be asked if they have travelled to a high-risk/hot spot region with a surge of COVID-19 cases within the last 14 days to areas where COVID-19 cases have surged or worked in another health care setting that has confirmed COVID-19 cases (this may change as COVID spreads in the community). If YES, based on possible exposure the visit may not be permitted, or a Closed Window Visit may be scheduled. No visits will be scheduled if visitor has travelled to/from any state listed under the travel advisory put in place by the Governor (the list of states is subject to change) in the last 14 days that requires all such persons to self-quarantine for 14 days.
15. A resident who is COVID-19 positive or suspected COVID-19 and who is in quarantine may not participate in visitation, except for end-of-life situations and with appropriate PPE. End of life visitation will still be permitted inside the facility. See COVID -19 End-of Life Policy (103).
16. All visitors will be asked to use hand sanitizing station before and after the visit. All residents will sanitize their hands prior to building re-entry.
17. Surfaces in the visitation area will be sanitized according to CDC guidelines between visits. This includes seating, tabletops, and any other surfaces likely to be touched during the visit.
18. No food/beverage or tobacco shall be permitted during visitation. All items brought from home for a resident will need to be taken to the Main Entrance (Olive Street Entrance) and staff will deliver per Helen Purcell protocols.
19. Visitations will take place for ALL residents on the Round Porch on the north side of our building facing Norwood Blvd.
20. Outside visitations will be suspended at any time that Muskingum county moves to red under the ODH guidelines and under the advice of our Medical Director. Closed window visits would continue.
21. Outside and closed window visitation would be suspended at any time that Muskingum county would move to purple under the ODH guidelines and under the advice of our Medical Director.
22. All visits will be suspended at any time that a Resident or Staff member at Helen Purcell has been diagnosed or is probable for COVID-19. Ensuring the health and wellness of our residents is always, especially now our top priority.
22. Failure to comply with these policies could result in future visitation requests being disallowed for the non-compliant individuals.

*****THIS POLICY IS SUBJECT TO CHANGE*****