

# *Helen Purcell*

*Founded 1885*

October 11, 2020

To Our Residents and Family Members:

In a spirit of transparency, our community, wants to inform you that we have received notification that a Resident or Staff member at Helen Purcell has been diagnosed or is probable for COVID-19. Ensuring the health and wellness of our residents is always, especially now our top priority. We are working diligently to stop the spread of COVID-19 within our community by implementing all required CDC and ODH guidelines including isolation, increased monitoring as required and extensive cleaning and sanitation processes. In the case of a staff member that is positive or probable for COVID-19, we are ensuring they remain out of the community until there is no longer an exposure risk.

As always please call our community to inquire about your loved one or to ask any questions during this difficult time. We encourage you to take advantage of other modes of communication with your family members such as video chat, facetime, or other social media formats since physical visitation is not permitted at this time.

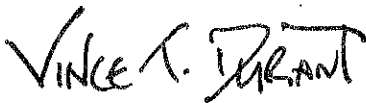
For reliable information and to learn more about COVID-19, we encourage you to visit the Centers for Disease Control and Prevention (CDC) website or visit ODH's website as reliable sources of information on this critical topic.

At this time, all activities and visits have been cancelled.

We know this is a difficult time for everyone and we will work to provide you with appropriate updates as they become available.

We know that you may have specific questions and we encourage you to contact Helen Purcell at: 740-453-1745 nurses' station at Ext. 107, Missy Miller, Director of Resident Health & Administrative Service at Ext. 101, or the Executive Director Vince Durant at Ext. 106.

Sincerely,



Vince Durant  
Executive Director

# Helen Purcell

Founded 1885

October 12, 2020

Dear Family Member/ Friend:

This time has been difficult for everyone involved. You, as Family members/Friends have done an amazing job helping our community keep your loved one safe. We understand and appreciate your role in this as well. We ask that you continue to work with us, in these difficult times. At this time Helen Purcell will not be initiating visits at the recommendation of our Medical Director and our local Health Department due to Resident(s) or Staff member(s) at Helen Purcell have been diagnosed or is probable for COVID-19. We will continue to monitor the surge of positive testing results in our surrounding community and will initiate visitations when it can be done safely. At this time, we are asking that residents remain in their rooms and if they must leave their unit that a mask is worn at all times.

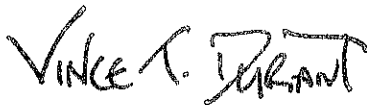
***What can I do to help prevent the spread of COVID-19 to my loved one and other residents while visiting in Assisted Living?*** Wear a face mask or face covering, wash your hands before you visit and sanitize your hands as you enter the visitation area, try not to touch your face. Refrain from touching your family member or friend while visiting. If you/family/Friend feel sick prior to visiting understand the importance of rescheduling your visitation time.

COVID-19, or coronavirus disease 2019, is a respiratory disease. Symptoms, which generally appear two to 14 days after exposure, include cough or shortness of breath/difficulty breathing. These symptoms range from mild to severe; however, some people with COVID-19 have no symptoms which is why it so important to wear a mask while visitation is taking place. It's important to fully respond to all the screening questions you are asked in terms of symptoms or contact with individuals either with active COVID-19 or who have been exposed to COVID-19.

COVID-19 is believed to spread mainly from person-to-person, between people who are in close contact (within about 6 feet) with one another and through respiratory droplets produced when an infected person coughs or sneezes. It also may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or eyes.

Older adults may show very different signs and symptoms, such as lethargy, disorientation and general fatigue. Older adults, people with chronic health conditions, and people with compromised immune systems are more likely to become more severely ill which is why all recommendations should be followed during visitation with your loved one.

Sincerely,



# *Helen Purcell*

*Founded 1885*

10/9/2020

To Our Residents and Family Members,

Lance Himes, Ohio's Interim Director of Health has issued an amended order that impacts several of our policies that we feel certain will be of interest to you. We have attached two policies that are related to the amended order.

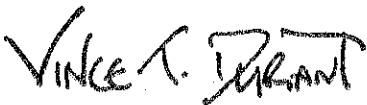
This is a constantly changing situation that makes it difficult to communicate in a timely manner via regular mail. Please check our website at **helenpurcell.org** often for any updates or changes to these policies.

Your cooperation is very much appreciated.

Should you have any questions, please feel free to contact Helen Purcell at: 740-453-1745 Nurses' Station at Ext. 107; Missy Miller, Director of Resident Health & Administrative Service at Ext. 101, or the Executive Director, Vince Durant at Ext. 106.

I would like to assure you that any restriction that we need to put in place is to help assure we can prevent the spread of the coronavirus to the residents of Helen Purcell.

Sincerely,



**Vince Durant**  
**Executive Director**

**Helen Purcell**

**Policies and Procedures**

**Department: ALL**

Subject: COVID-19 Inside Visitation Policy

Date: 10/9/2020

Policy Effective Date:

**COVID-19 Inside Visitation Policy**

It is the policy of the Helen Purcell Home to strive to minimize and/or prevent the spread of the Coronavirus (COVID-19) through our facility, while letting family and friends visit their loved ones. Helen Purcell is following the policies of the Ohio Department of Health, and the recommendations of the Muskingum County Department of Health, the Center for Disease Control, and our Medical Director as they relate to Residential Care Facilities.

**The following procedures are to be followed:**

1. All visits must be scheduled through Life Enrichment. Please contact Donna Nash, Life Enrichment Director at 740-453-1745 ext. 103. A minimum of 24 hours' notice must be given to visit.
2. Visitation will be between the time of 9 a.m. and 5:30 p.m. with the last visit ending at 5:20 pm. Visitations may be scheduled for up to a 30-minute time period and will be dependent upon staff available to perform the required monitoring of the visit.
3. Visitation days will be Tuesday, Wednesday, Friday, and the 2<sup>nd</sup> & 4<sup>th</sup> Saturday each month.
4. No more than two visitors at one visit. All persons visiting must be 18 years old or older.
5. All visitors will have temperature taken and screened prior to entering the facility for the following symptoms:
  - o Fever 100.4 or greater (Fever can be measured or subjective)
  - o Cough worsening from baseline or new
  - o Shortness of breath worsening from baseline or new
  - o Chills/Shaking or new
  - o Sore throat worsening from baseline or new
  - o Muscle aches/headache
  - o Loss of taste or smell

At any time, any of the above symptoms are present visitation will be rescheduled.

6. Visitations will take place for ALL residents in the exercise room on the north side of our building. Visitors will enter the building using the Yale Avenue entrance.

**Helen Purcell  
Policies and Procedures**

**Department: ALL**

Subject: COVID-19 Compassionate Care Policy

Date: 10/9/2020

Policy Effective Date:

**COVID-19 Compassionate Care Policy**

It is the policy of the Helen Purcell Home to strive to minimize and/or prevent the spread of the Coronavirus (COVID-19) through our facility, while letting family and friends visit their loved ones. Helen Purcell is following the policies of the Ohio Department of Health, and the recommendations of the Muskingum County Department of Health, the Center for Disease Control, and our Medical Director as they relate to Residential Care Facilities.

While end-of-life situations have been used as examples of compassionate care situations, the term “compassionate care situations” does not exclusively refer to end-of-life situations.

Examples of other types of compassionate care situations include, but are not limited to:

- A resident, who was living with their family before recently being admitted to the facility, is struggling with the change in environment and lack of physical family support.
- A resident who is grieving after a friend or family member recently passed away.
- A resident who needs cueing and encouragement with eating or drinking, previously provided by family and/or caregiver(s), is experiencing weight loss or dehydration.
- A resident, who used to talk and interact with others, is experiencing emotional distress, seldom speaking, or crying more frequently (when the resident had rarely cried in the past).

Allowing a visit in these situations would be consistent with the intent of, “compassionate care situations.” Also, in addition to family members, compassionate care visits can be conducted by any individual that can meet the resident’s needs, such as clergy or lay persons offering religious and spiritual support. Furthermore, the above list is not an exhaustive list as there may be other compassionate care situations not included.

**The following procedures are to be followed:**

1. Compassionate Care Visits will be recommended by nursing staff with the Director of Resident Health and Medical Director’s oversight.

2. All visits must be scheduled through Life Enrichment. Please contact Donna Nash, Life Enrichment Director at 740-453-1745 ext. 103. A minimum of 24 hours' notice must be given to visit.
3. Compassionate Care Visits shall not be conducted on a routine basis, nor shall these visits be used to substitute regular routine visits.
4. No more than two visitors at one visit. Visitations may be scheduled for up to a 30-minute time period and will be dependent upon staff available to perform the required monitoring of the visit. All persons visiting must be 18 years old or older.
5. Compassionate Care Visits shall only be conducted in COVID free areas of the facility.
6. All visitors will be screened, and temperature taken upon arrival.
7. Visitors and resident must maintain at least 6 feet between themselves and the resident at all times during the visit.
8. If a visitor has symptoms or has tested positive for COVID-19, the visit will be rescheduled.
9. If a visitor is visiting a resident that is COVID-19 positive the visitor would be required to wear the following Personal Protective Equipment:
  - N-95 face mask
  - Gown
  - Gloves
  - Face shield
10. Visitors would be limited to children and resident's spouse (if applicable) on COVID-19 positive residents.

# *Helen Purcell*

*Founded 1885*

September 25, 2020

To Our Residents and Family Members:

In a spirit of transparency, our community, wants to inform you that we have received notification that a Resident or Staff member at Helen Purcell has been diagnosed or is probable for COVID-19. Ensuring the health and wellness of our residents is always, especially now our top priority. We are working diligently to stop the spread of COVID-19 within our community by implementing all required CDC and ODH guidelines including isolation, increased monitoring as required and extensive cleaning and sanitation processes. In the case of a staff member that is positive or probable for COVID-19, we are ensuring they remain out of the community until there is no longer an exposure risk.

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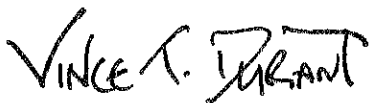
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Sincerely,



Vince Durant  
Executive Director